



Empowering Engagement

LEARNING PROGRAMME





EMPOWERING ENGAGEMENT - OUTLINE


In line with legislation, the NHS Constitution and the Five Year Forward View the programme supports CCGs and Sustainability and Transformation Plan (STP) footprints to lead change through effective patient and public engagement

TO INCLUDE what is engagement, collaborative commissioning, leadership, change management, personal styles, communications, crisis management and evaluation.

Using a **seminar** format with **Action Learning Sets** participants will be encouraged to be reflective and practical in how they can apply their learning with support from an independent facilitator, external contributors and their peers.



price



Please contact us to discuss your requirements and to request a quotation.
Call 07964 007884 or email
info@patientpublicinvolvement.com

format

- 6 monthly seminars each followed by an Action Learning Set (ALS) concluding with a showcase event and publication.
- 6 to 8 people identified to take part, chosen to bring a range of perspectives including, localities, job roles/departments, provider, producer, commissioner, regulator.
- Participants will be supported to identify and work with external collaborative partners (service user, patient, public, clinical, voluntary sector etc.) to maximise cascade opportunities.
- Each participant will be asked to identify a piece of work/project/problem/service improvement idea that they can work on practically through the programme.
- Each participant will be expected to attend all sessions.
- Each participant will be supported to feedback to the CCG/STP partners about how to develop a culture of engagement.
- Each seminar will have a different focus (commissioning, leadership, change management communications, crisis management) and will include practical input and support through the seminar and through peer coaching as part of the ALSs.
- External contributors will be brought in to lead on aspects of the seminars to ensure access to subject experts.
- Each participant will be expected to work on their project/service improvement initiative through the life of the programme and will be required to create a blog post/article and a short case study to share as part of the showcase and publication at the end of the programme.
- A standard format will be available to support the development of case studies.
- The showcase and publication will support cascade learning through the CCG, STP and beyond.

delivery

Course direction and leadership would be provided by Patient and Public Involvement Solutions, external experts would be engaged to deliver subject specific content and local contributors would be identified and invited to participate in partnership with the client.

Seminars and ALSs can take place on site or at another venue that is convenient for participants to attend.

Participants would need to give 1 day a month to the seminar and ALS and be prepared to spend some additional time developing their work based project (we envisage that this would complement their existing day job).

The facilitation team would be able to support choosing work based projects if necessary.

Time would be included to provide email and/or telephone tutorial support through the life of the programme.

outcomes

- Directly supporting the delivery of engagement projects.
- Providing leadership and learning in engagement.
- Develop collaborations with external partners.
- Participants empowered to feedback to partners about developing a culture of engagement.
- Sharing learning and problem solving with hands on support and guidance (peer coaching).
- A showcase of the outcomes from each project to share the learning – linked to reporting of patient engagement activity.
- A cohort of engagement champions.
- Showcase other engagement opportunities.
- Provide communications and feedback to raise the profile of engagement.
- Develop partnerships outside the area.
- Place the CCG/STP as a leader in this field.



Established in 2008, Patient and Public Involvement Solutions have experience of working with public, patients, carers, staff groups, senior leadership teams as well as clinical teams and specialists. To find out more visit www.patientpublicinvolvement.com